

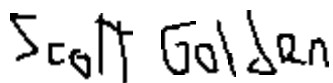
September 21, 2026

Kathy Hochul
Governor of New York State
NY State Capitol Building
Albany, New York 12224

Re: Support for A.9162A - Optional 25-Year Retirement Plan for Eligible 911 Professionals

Governor Hochul, I respectfully ask you to support A.9162A/S.7635B and sign the measure when it reaches your desk. 911 dispatchers and emergency communications professionals across NY State operate in demanding, high stress environments that often transfer vicarious emotional trauma onto them. These professionals are consistently called upon to make crucial, timely decisions at the onset of an emergency, while coaching frantic callers through one of the worst days of the caller's life. As an Army Veteran with 29 years of medical system experience and a current County Emergency Manager in NY State, I understand the crucial role that PSAP operators fill and the variety and intensity of emotional stress that comes with each call. Through their service, these professionals deserve our respect and support.

A.9162A/S.7635B would authorize a 25-year retirement path only after a qualifying public employer obtains a NYSLRS estimate and elects the benefit. Coverage and any member election would follow the bill and NYSLRS rules. The employer would accept the attributable cost. A 25-year retirement path would provide strong incentive to recruit, train, and importantly, retain these professionals. Retention improves consistency and institutional knowledge to the benefit of the callers in need. The NY State Legislature has approved this measure, including a 60-0 Senate vote. I urge you to sign the measure when it reaches your desk. Thank you for your consideration of this request.

A handwritten signature in black ink that reads "Scott Golden". The signature is written in a cursive, slightly slanted style.

Scott Golden, NYS County EM Director & Army Veteran